Job Title & Grade	Healthcare Assistant for Enhanced Care Programme - 6075
Campaign Reference #	103418
Closing Date	Sunday 13th December 2026 at 11:45pm
Duration of Post	Permanent Contracts
Specific T&C's of post	39 hour working week/ shift work required 23 days Annual Leave Shift pattern will be subject to change and may involve night shift work. 5/7 roster which will include having to work Public Holidays including Christmas and Weekends. Relief to other areas within the hospital or across to another CHI site may be required on occasion. Remuneration is in accordance with the salary scale approved by the Department of Health: Current salary scale with effect from 1st June 2025: Grade, Code 6075, starting at Point 1 €36,651 and rising annually in increments: €45,939 LSIS.
Location of post	These posts will initially be based at one of the existing CHI sites (Temple Street, Crumlin, Tallaght or Connolly) until the opening of the New hospital NCHI.
Reporting Arrangements	This post will report to the Assistant Director of Nursing for the Enhanced Care Programme. When working in the clinical area the post holder will report to the nurse in charge, site nurse manager or designated officer

Key Working Relationships	The post holder will work closely with: • Assistant Director of Nursing with responsibility for Enhanced Care HCA's • Assistant Director of Nursing- Site Managers • Clinical Nurse Managers/Clinical Nurse Education Facilitators/Clinical Nurse Specialists • Staff nurses • Healthcare Assistants • Patients and Families • Health and Social Care Professionals (HSCP) • Medical Staff • Psychiatry MDT • Catering • Porters • Domestic Staff • Security

	Please note that this list is not exhaustive and key working relationships will change as the project moves from service development, construction completion, commissioning & transitioning to steady state.
Purpose of the Role	Enhanced Care refers to the need for additional or extraordinary care, beyond what is provided for, within average daily staffing levels. The post holder will work as part of a wider healthcare team in providing high quality and compassionate care to the child and young person and family who requires enhanced care or 1:1 specialling including children and young people with mental health needs or behaviours that challenge, other medical needs, or that your manager and other registered health practitioners delegate to you, in line with relevant standards, policies and protocols as required. The extent and speed of change in the delivery of health care is such that flexibility and adaptability is essential. The Enhanced HCA role will be part of a team providing 24/7 care to the patients. This will require candidates to rotate day to nights and include weekend working. The rostered hours of work may change to meet the requirements of the services. You will be required to maintain, enhance and develop your knowledge, skills and aptitudes necessary to respond to a changing situation. The Job Description must be regarded as an outline of the major areas of accountability at the present time. It will be reviewed and assessed on an on-going basis in line with Hospital and Legislative changes

Principal Duties and Responsibilities	**Professional Duties and Responsibilities**: The post holder will be expected to live CHI values and be child-centered, compassionate, progressive and will act with respect, excellence and integrity. • Collaborating with the nursing staff in helping patients with the activities of daily living, including nutritional requirements. • Provide 1:1 supervision, and engagement in conjunction with the patients' specific care needs and care plan. • Ensuring patient safety in conjunction with specific care plans. • Ensuring care compliments any planned treatment or therapy. • Delivering care based on guidelines supported by clinical judgment, and documentation of this care. • Liaising with all members of the multi-disciplinary team in creating an efficient, safe and friendly environment for care delivery. • Any other duties necessary in the context of specific ward/care area situations. • Support the child or young person with all activities of daily living in line with their individualized care plan. • Undertake training and under supervision of a registered nurse and when deemed competent to do so, record a range of physiological measurements as clinically appropriate.

	• Where deemed applicable and appropriate, undertake training to care for the child with a tracheostomy. • Adhere to infection control policy and guidelines. • Answering telephone calls. Dealing with enquiries appropriately • Dealing with the child/family and guardian with courtesy. • Delivery of samples to the laboratory if required. • Contribute to the discharge process. • Assist in preparing for clinical procedures and clearing the environment afterwards as appropriate. • Participate in patient care e.g: making beds, help maintain the cleanliness of the patient care area. • Undertake further training as deemed appropriate by the ADON with responsibility for Enhanced Care • Assist with hygiene needs. • Assist with nutritional needs of the individual. • Participate in general ward HCA activities when required to do so. **Mobilisation** • Transfer and position patients when necessary. • Assist patients with walking and other exercises as directed. • Ensure patients are comfortable and safe whilst waiting for medical, nursing or HSCP review. • Escort children to and from playroom, hospital school, diagnostic areas if required. **Communication** • Report any patient concerns to CNM/Staff Nurse. • Communicate clearly, effectively and appropriately with the healthcare team, the child/young person and their family/carers. • Ensure documentation pertaining to patient care and associated duties is countersigned by a registered staff nurse/CNM. • Play and interact with the children as appropriate and liaise with other members of the child's support team. • Communicate effectively with patients, taking cognitive ability into account. • Respect diversity within the team and work environment. • Accept and provide feedback on all activities to include patient and non-patient activities. • Respond appropriately, and report any requests, queries or concerns from children/parents/visitors to CNM or staff nurses. • Be open to feedback from colleagues. • Maintain patient confidentiality at all times. • Maintain professional boundaries and working relationships with patients and colleagues.

	Quality and Safety • Support the implementation and evaluation of quality standards and improvement initiatives. • Work within own role, adhering to current legislation, policies, procedures, protocols and guidelines. • Report all patient and or parent/guardian complaints in accordance with service policy. • Co-operate with quality reviews/service evaluations and assist with the implementation of any necessary corrective action
Eligibility criteria, qualifications and experience	**<u>Essential Criteria:</u>** • Certificate in Healthcare Support at QQI (FETAC) Level 5 or an Equivalent Relevant Healthcare Qualification • Previous Acute Hospital Experience **<u>Desirable Criteria:</u>** • Experience of working with children or young adults who require additional support for mental health or have behavioural requirements • Have completed CPI Safety Intervention (formally MAPA) training or be willing to undertake same

Competition Specific Selection Process	Applications for this post must be accompanied by a cover letter, setting out relevant experience that illustrates how the essential criteria listed above is met. The criterion for short listing is based on the requirements of the post, as outlined in the eligibility criteria. *** Please note that you must submit a cover letter with your CV, this forms part of your application and CV's will not be accepted without a detailed cover letter.**
How to Apply & Informal Enquiries	The closing date for submissions of CV's and cover letter is **Sunday 13th December 2026 by 11:45pm.** Applications must be completed through the advertised post on **CHI.jobs** by clicking **'Apply for Job'.** **Applications will not be accepted through direct email or any other method.** For informal enquiries for this specialty/department, please contact clara.murtagh@childrenshealthireland.ie For other queries relating to this recruitment process, please contact Talent Acquisition Specialist, Naomi McGrath at naomi.mcgrath@childrenshealthireland.ie **PLEASE NOTE:** CHI has transitioned to a process of a one commencement day per month for all new employees, CHI internal transfers and Secondments. This update to our Onboarding

	process is aligned to changes in our monthly/fortnightly payroll and with the launch of our new corporate induction program. This process enhancement ensures that we can thoroughly prepare for your arrival and facilitate a smooth transition in your onboarding journey. So that the Onboarding team can confirm your start date, you will need to ensure that your mandatory training is completed at least 7 days prior to your commencement date. **It is important for you to note that if you do not have your pre-employments and mandatory training completed in time, your commencement date will be deferred to the next available date.** Below, you'll find the list of commencement dates for 2026 & 2027: • 5th October 2026 • 2nd November 2026 • 7th December 2026 • 4th January 2027 • 8th February 2027 • 8th March 2027 • 5th April 2027 • 10th May 2027 • 14th June 2027 • 5th July 2027 • 9th August 2027 • 6th September 2027 • 4th October 2027 • 1st November 2027 • 6th December 2027
Information on "Non-European Economic Area Applicants" is available from https://dbei.gov.ie/en/	
The programme outlined for Children's Health Ireland may impact on this role and as structures change the job description may be reviewed. **Children's Health Ireland is an equal opportunities employer.**	