

Job Title & Grade	Quality and Patient Safety Programme Manager, Grade VIII
Campaign Reference #	102296
Closing Date	Sunday 30 th August 2026 at 11.45pm
Proposed Interview Date	September 2026
Duration of Post	Permanent
Advertisement Type	External
Specific T&C's of post	Full time, 35hrs standard working week, 5/5 30 days annual leave Remuneration is in accordance with the salary scale approved by the Department of Health: Current salary scale with effect from 1st June 2026: Grade, Code 0655, starting at Point 1 €83,911 and rising annually in increments: €84,665; €87,976; €91,301; €94,600; €97,912; €101,207
Location of post	The post holder will be located at 700 South Circular Road and will be expected to attend all CH sites to fulfil the requirements of the role.
Reporting Arrangements	This post will report to the Director of Quality and Patient Safety via the General Manager, Quality and Patient Safety Directorate.
Key Working Relationships	The post holder will work closely with: • Quality and Patient Safety Directorate team members • Executive team members, notably Director of Quality and Patient Safety, Chief Medical Officer, Chief Director of Nursing and Clinical Directors • Nursing colleagues • Quality and patient safety roles across the organization • Digital health and business intelligence colleagues • Clinical teams <i>Please note that this list is not exhaustive and key working relationships will change as the project moves from service development, construction completion, commissioning & transitioning to steady state.</i>

Purpose of the Role	The purpose of this post is to implement and manage CHI’s quality and patient safety programme, with responsibility for a number of individual programmes as well as for coordinating quality and patient safety activities with colleagues managing other QPS programmes in line with CHI’s strategic and operational priorities. CHI’s quality and patient safety programme encompasses the following areas: <table><tr><td>Incident management</td><td>Enterprise risk management</td><td>Accreditation and standards</td><td>Clinical audit</td><td>Medication safety</td></tr><tr><td>Open disclosure</td><td>Learning systems</td><td>Patient Feedback & Experience</td><td>Safe surgery</td><td>Radiation safety</td></tr><tr><td>Measuring what matters</td><td>PPPGs infrastructure</td><td>Hospital-acquired infections</td><td>Quality improvement</td><td>Child safeguarding</td></tr><tr><td>Nutrition</td><td>Tissue viability</td><td>Sepsis</td><td>VTE</td><td>CARD</td></tr><tr><td></td><td>HFH programme</td><td>Medical device programme</td><td>Clinical handover</td><td></td></tr></table> [As CHI’s QPS programme will further develop over time, the above is not an exhaustive list of programme elements]	Incident management	Enterprise risk management	Accreditation and standards	Clinical audit	Medication safety	Open disclosure	Learning systems	Patient Feedback & Experience	Safe surgery	Radiation safety	Measuring what matters	PPPGs infrastructure	Hospital-acquired infections	Quality improvement	Child safeguarding	Nutrition	Tissue viability	Sepsis	VTE	CARD		HFH programme	Medical device programme	Clinical handover	
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Principal Duties and Responsibilities	Professional Duties and Responsibilities: • The post holder will be expected to live CHI values and be child-centered, compassionate, progressive and will act with respect, excellence and integrity. • Work as an effective member of the QPS team contributing to the strategic and operational priorities for quality and patient safety within CHI • Work collaboratively with members of the Executive management team, senior leaders, consultants, Nursing, HSCP and others to design, implement and continuously improve CHI’s quality and patient safety programme • Be responsible for the operation of the following QPS programmes: - Clinical Audit - Measuring what Matters - Learning Systems - CARD - VTE - Clinical Handover • Ensure that effective governance structures and processes are in place for all elements of the QPS programme • Participate in other QPS programmes as required, supporting overall coherence and alignment of CHI’s QPS activities • Design and implement a Quality Improvement Programme within CHI • Support the General Manager and Director of Quality and Patient Safety in the development and monitoring of annual improvement plans and QPS strategies																									

	• Plan, lead and coordinate QPS events as relevant to role • Provide education and deliver information sessions on QPS programme areas as required • Coordinate the definition, measurement/collection and reporting of data required for monitoring of key patient safety and quality indicators • Produce regular reports for internal and external stakeholders, to include quality and patient safety KPI reporting • Identify opportunities for quality improvement and lead on initiatives to address quality and patient safety concerns that may arise from significant incidents, audits, inspections and other review processes • Manage CHI's internal safety learning notice process • Manage CHI processes in relation to National Patient Safety Alerts • Manage CHI's quality and patient safety intranet pages, ensuring all content is relevant and up to date • Provide line management to assigned staff within the QPS Programme team • Have a good working knowledge of relevant standards, strategies and national guidelines/policies as they apply to the role such as HIQA standards for safer better healthcare, JCI standards, HSE patient safety strategy, national clinical guidelines and HSE national policies • Lead on the implementation of digital systems relevant to the role, and thereafter manage their ongoing operation • Foster a culture of continuous learning and quality improvement within CHI • Deputise for senior colleagues within the QPS directorate as required • Support the development of policies, procedures, guidelines and information related to quality and patient safety <i>The above is not intended to be a comprehensive list of all duties involved and consequently, the post holder may be required to perform other duties as appropriate to the post which may be assigned to them from time to time and to contribute to the development of the post while in office.</i>
Eligibility criteria, qualifications and experience	<u>Essential Criteria:</u> • Academic qualification in healthcare, quality, patient safety or related field at a minimum of Level 6 on the Quality and Qualifications Ireland (QQI) framework <u>OR</u> • A professional qualification in a health-related area • Previous relevant experience in programme management, patient safety and/or quality improvement in a healthcare setting • Able to work across a wide portfolio with multiple concurrent projects and tasks to be prioritised and completed within required timeframes <u>Desirable Criteria:</u> • Postgraduate qualification in improvement methodologies, project management or other related area

	• Strong communication and report writing skills • Proficient in the use of digital systems as relevant to the role • Ability to lead and manage teams to achieve objectives • Experienced with engaging and working collaboratively across all levels and staff groups • Experience of leading change in a complex organisation
Competition Specific Selection Process How to Apply & Informal Enquiries	Applications for this post <u>must be accompanied by a cover letter</u>, setting out relevant experience that illustrates how the essential criteria listed above is met. The criterion for short listing is based on the requirements of the post, as outlined in the eligibility criteria. * Please note that you must submit a cover letter with your CV, this forms part of your application and CV's will not be accepted without a detailed cover letter. The closing date for submissions of CV's and cover letter is Sunday 30th August 2026 at 11.45pm. Applications must be completed through the advertised post on CHI.jobs by clicking 'Apply for Job'. Applications will not be accepted through direct email or any other method. For informal enquiries for this specialty/department, please contact Claire Collins, General Manager Quality and Patient Safety – (087) 3838552 claire.collins@childrenshealthireland.ie For other queries relating to this recruitment process, please contact Talent Acquisition Specialist – Rachel.sheridan@childrenshealthireland.ie PLEASE NOTE: CHI has transitioned to a process of a one commencement day per month for all new employees, CHI internal transfers and Secondments. This update to our Onboarding process is aligned to changes in our monthly/fortnightly payroll and with the launch of our new corporate induction program. This process enhancement ensures that we can thoroughly prepare for your arrival and facilitate a smooth transition in your onboarding journey. It is important for you to note that if you do not have your pre-employments and mandatory training completed in time, your commencement date will be deferred to the next available date.

	Below, you'll find the list of commencement dates for 2026 for your information. • 5th October • 2nd November • 7th December
Information on “Non-European Economic Area Applicants” is available from https://dbei.gov.ie/en/ Children’s Health Ireland is legally required to verify that all staff have the right to work in Ireland before they begin employment, regardless of nationality or immigration status. This right-to-work check is also necessary when an individual re-joins CHI or when their immigration permission or employment permit is due to expire. Permit holders can change their permit employer to CHI after a period of nine months has passed since commencing their first employment permit in the State. The change of employer applies to the General Employment Permit (GEP) and to the Critical Skills Employment Permit (CSEP). The change is required to be completed as part of pre-employment clearance. All Permits and Change of Employer applications are processed on the Employment Permits Online. Some recruitment campaigns may be open to candidates who are not citizens of the EEA, Switzerland, or United Kingdom. You can consult the Critical Skills Occupational List see if your profession is currently eligible under this route. The programme outlined for Children’s Health Ireland may impact on this role and as structures change the job description may be reviewed. Children’s Health Ireland is an equal opportunities employer.	